

Keys Activation and Update

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INFORMATION ABOUT PROTECTION KEYS

Special protection keys created using **Sentinel HASP** technology are used to protect T-FLEX CAD from an unauthorized usage. There are two types of protection keys - hardware and software. Keys have their own memory, which contains information about available customer licenses.

The hardware key is recorded on a physical device that plugs into a USB port on your computer.

Hardware HASP keys of Sentinel HL series version 4.25 and above are used for protection of T-FLEX CAD 16. Older versions of keys are not supported.

Software key does not require the physical device. It is associated with a specific computer but can be moved to another computer if necessary.

The keys can store network or local licenses.

The local license works only on a single computer. Protection key should be activated on the computer.

Network license works on several computers. A number of users should not exceed the number of purchased licenses. Only one key with network license is used in this case. The key should be activated on one of the local network computers. We will call this computer a **server**¹.

If you are using a network license, a network administrator is granted access to manage available licenses and to distribute them between workplaces with **computers-clients**². He can also browse information about the licenses.

Protection key activation procedure not depends on the license type.

Access to the licenses management is carried out by **Sentinel Admin Control Center** application. Use the <u>http://localhost:1947</u> link to open it.

For proper work of protection keys and for obtaining access to license management you need to install prerequisites included into T-FLEX distribution.

You need to install "T-FLEX Licensing" utility to activate and update protection keys.

¹ Here and further: Server – network computer, which has an installed network key.

² Here and further: Computer-client – network computer, which is allowed to use license of one or several T-FLEX products.

HOW CAN I ACTIVATE MY KEY?

- 1. Install <u>T-FLEX CAD 16 Prerequisites</u>.
 - If the protection key contains local license, you need to install prerequisites on the computer with T-FLEX.
 - If the protection key contains network license, you need to install prerequisites on the server and on all of the network computers-clients.
- 2. Activate a protection key
 - If you want to receive a new software key or update an existing hardware key, you need to run "T-FLEX Licensing 16" utility and <u>receive key or update memory of an existing key</u>.

Note! Activation or update of a software key and update of a hardware key occurs in one scenario.

If you use a hardware key, simply insert it into the computer and wait until the indicator lights up.

Note! For a new hardware key, there is no additional installation required!

Now the key is ready to work and you can begin using T-FLEX.

PREREQUISITES INSTALLATION

Make sure that HASP driver of Sentinel HASP licensing system is installed and run on your computer before starting a protection key activation/update procedure.

The driver is installed automatically during T-FLEX 16 Prerequisites installation. It is recommended to install current HASP driver version from the distribution.

The **Sentinel Admin Control Center** service is installed with the HASP driver.

In addition to the protection key, the Prerequisites provide a set of programs required to run T-FLEX CAD.

Go to your browser and check <u>http://localhost:1947</u>. If the page doesn't open (not found) then re-install T-FLEX CAD prerequisites.

T-FLEX LICENSING UTILITY INSTALLATION

"T-FLEX Licensing" utility is used for activation of new keys and update of the existing keys. The utility is included in distribution. You can find it in the "T-FLEX Licensing 16" folder.

Two utilities "T-FLEX Licensing 16" and "T-FLEX Rehost License 16" are available after installation.

You can run the utility from the Windows menu "Start/All Programs/T-FLEX Licensing".

It is recommended to install utility if you are not going to install T-FLEX CAD on your computer or if you want to re-host a software key.

COMMANDS FOR KEY ACTIVATION AND RE-HOST IN T-FLEX CAD

There are special commands in T-FLEX CAD for licenses activation and re-hosting. You can find the commands in the drop-down list.



You should use Activate License... command to activate a key or update an existing key.

You should use **Re-host license...** command to move a software key between computers.

ACTIVATION/UPDATE OF SOFTWARE KEY MEMORY AND UPDATE OF HARDWARE KEY MEMORY

Attention! The same procedure is used for activation and update of a hardware key and update of a hardware key. The procedure is described below.

You need to install <u>Prerequisites</u> before activation/update of a key. Activation/Update occurs in two stages:

- You should create a request for receiving/updating of a key and send it to the licensing service of the "Top Systems" company.
- ✓ You should activate a key using the file received from the licensing service.

Create Request and Send it to the Licensing Service

- If you have not got a key and you want to receive a hardware key, perform one of the following actions:
 - → Run T-FLEX CAD and run Activate License... command.
 - → Install and run <u>"T-FLEX Licensing"</u> utility

In both cases, a Licensing window appears. Selected action depends only on whether T-FLEX CAD is installed on your computer.

✓ If you already have a software key or a hardware key (Sentinel HL series version 4.25 or above), and you want to update it then you should use Activate License... command from the T-FLEX CAD or install and run <u>"T-FLEX Licensing</u>" utility.

When you run T-FLEX CAD for the first time a **Licensing** dialog window appears. It displays message *"License not found"*.

To receive/update a key you need to select "Activate new software key / Update existing hardware or software key".

0	Licensing
	T.FLEX
L	icense not found
P p c	rogram requires software or hardware protection key for its operation. Protection key provides access to all orgram features and controls expiration dates of maintenance and technical support. Select one of the options to ontinue
	Retry hardware dongle search
	If you have hardware key, plug it into available USB port and wait for the start of its operation (LED will light). Make sure that the key driver is installed. If you use network key, make sure your computer is connected to the local network and search for the key availability again.
	Activate new software key / Update existing hardware or software key.
	Collect and send information about PC and available keys. Activate license using received file.
l '	Start trial usage
	Program allows a 30-day trial period without activation that begins after the first start. If necessary, you can contact our sales representative with request to extend the trial period.
Fo ad Ple	or more information about license activation or in case of technical problems, please contact your system Iministrator or sales representative. ease contact us or your local reseller to purchase commercial license.
Vie	ew detailed information about installed keys
	Cancel
_	

Attention! If you run T-FLEX Licensing utility or activated the **Activate License**... command from T-FLEX CAD the **License not found** dialog will not appear. **License activation** dialog will appear in this case.

License Activation dialog appears. Here you need to select the "I want to request a new or update existing protection key" item.

•	Licensing	×
	T·FLEX	
Licens	se Activation	
Program program continu	m requires software or hardware protection key for its operation. Protection key provides access to all m features and controls expiration dates of maintenance and technical support. Select one of the options to ue)
Lw	vant to request a new or update existing protection key	
Cre	eate file with information about computer and available protection keys to request for existing software hardware key update or new software key activation.	
I h	have new software key or update for the software/hardware key	I
Ор	en file with data for new software key activation or existing software or hardware key update	
Lv	vant to buy program license	
Ple	ease contact us or your local reseller for a quote or key activation.	
For mor adminis Please c <u>View de</u>	re information about license activation or in case of technical problems, please contact your system strator or sales representative. contact us or your local reseller to purchase commercial license. <u>tailed information about installed keys</u> Back	

A new dialog window will appear. You need to fill in a special request to receive/update a key.

5		Licensing	×
Request for License Ac	tivatio	n or Renewal	EX
To activate or renew the liv installed protection keys o signature of system inform	cense, ye n your c nation.	ou must submit request to the Licensing Service with in omputer. For software protection keys, request will als	nformation about o include digital
Company	Name:	Corporation	
First Name	8	Tom]
Last Name	:	Smith]
E-mail:		User@mail.ru]
Computer	Name:	PC - 1]
	E Save	mail license request (recommended) file for sending from another computer	
			Back

All fields are mandatory. The "Computer name" field is filled in automatically.

In addition to the data filled in by the user, the system automatically generates "Information about computer" file. The "Information about computer" file is unique and is used when activating the key. "Information about computer" file has a C2V format.

"Information about computer" file includes information only about your hardware components and doesn't contain any personal data.

Buttons below allows you to select one of the two ways for sending request and information file:

If you select the **Email license request**, a letter is created. It includes the request and information file in the ZIP archive. The request has XML format.

The system launches a default application for sending emails to create the letter. If there is no default application for sending letters on your computer, a warning message will appear.

Make sure that your computer has access to the internet before the letter creation.

support@topsystems.ru	
License Activation Request: PC - 1, Tom Smith, Corporation	
Smith.c2v.zip	

If you select **Save file for sending from another computer** a ZIP archive will be created, but you need to send it manually from another PC to support@topsystems.ru.

Use this way only if there is no access to the internet on the current computer.

Activation of Received Key

The licensing service of "Top Systems" company will process the request for receiving/updating of a key and send a message with the attached file. The file contains data for a new key activation or an update for the existing key.

A name of the attached file is a number of the hardware key. The file format is V2C.

You need to save the attached file to any directory on the computer and run T-FLEX CAD or <u>T-FLEX</u> <u>Licensing utility</u> again.

If you received a new software key, you can activate it only on the computer where the request was created.

If you received an update for the existing software key, you can activate it only on the computer where the request was created.

If you received an update for the existing hardware key, you can activate it only on the computer where a hardware key is plugged.

In the appeared Licensing dialog you need to select "I have new software key or update for the software/hardware key" item.

	Licensing	
		/
	T.FLE	
icense Activation		
rogram requires software or hardware p rogram features and controls expiration ontinue	rotection key for its operation. Protection key provides acce dates of maintenance and technical support. Select one of t	ss to all the options to
I want to request a new or upda	ate existing protection key	
Create file with information about co or hardware key update or new softw	mputer and available protection keys to request for existing are key activation.	software
I have new software key or upd	ate for the software/hardware key	
Open file with data for new software	key activation or existing software or hardware key update	
I want to buy program license		
Please contact us or your local reselle	er for a quote or key activation.	
or more information about license activa Iministrator or sales representative. ease contact us or your local reseller to p	tion or in case of technical problems, please contact your sy purchase commercial license.	/stem
ew detailed information about installed	<u>keys</u>	
		Cancel

You need to select the saved V2C file in the **Select Protection Key File** dialog. After these steps, the key will be activated. Activation usually takes less than one minute. A *"Key successfully activated"* message will appear.



If you receive an error message do not attempt to activate the key again. Immediately contact technical support using <u>support@topsystems.ru</u> e-mail. Describe your problem in the letter and attach a screenshot of the error.

Support can also ask you to attach screenshots of «Sentinel Keys», «Features» and «Diagnostics» tabs from the <u>Sentinel Admin Control Center</u>.

Go to <u>http://localhost:1947</u> or press **View detailed information about installed keys** In the **Licensing** dialog to receive information from the Sentinel Admin Control Center.

RE-HOST OF A SOFTWARE KEY

Software keys with all their licenses can be moved from one computer to another. Key re-host may be necessary in the following cases:

- ✓ If you want to move the T-FLEX CAD license to another computer,
- ✓ If you want to upgrade or replace components of the computer,
- ✓ If you want to format the hard drive with relabeling,
- ✓ If you want to reinstall OS.

Important! If the license was not moved in the above cases, it can be lost or damaged.

Important! The license can be moved if the source computer ³ and the target computer⁴ are in working order and the license on the source computer is not damaged. If you need to replace components of the computer, format the HDD or reinstall OS it is recommended to move the license to another computer.

Important! You can't store data with licenses in a file and activate it on the same computer after its upgrading. Information about the computer before and after upgrading will not be the same.

Important! Make sure that there are installed <u>key driver</u> and <u>T-FLEX Re-host license utility</u> on the source computer and target computer before re-hosting of the license.

WHAT SHOULD I DO TO RE-HOST MY KEY TO ANOTHER COMPUTER?

There is a special **<u>Re-host license</u>** command in T-FLEX CAD. You need to activate the command on the source computer for re-hosting.

If T-FLEX CAD is not installed on the target computer, it is necessary to install <u>"T-FLEX Re-host license 16"</u> <u>utility</u>.

³ Here and further: Source computer – a computer where the key is currently installed.

⁴ Here and further: Target computer – a computer where the key should be moved.

Important! You need to release the license before key re-hosting. Therefore, T-FLEX CAD on the source computer and target computer should be closed.

When you call Re-host license command from T-FLEX CAD, the program is closed automatically.

A dialog window appears after calling the command from T-FLEX CAD or running "T-FLEX Re-host License 16" utility. There are three stages for license re-hosting:

- 1. Create file with information about the target computer,
- 2. Detach software protection key from the source computer,
- 3. Activate the key on the target computer.





Step 1. Create file with information about target computer

Run <u>"T-FLEX Re-host license"</u> utility on the target computer.

Select the Step 1. Create file with information about target computer item.

Then **File with information about computer** window appears. Here you need to select a directory for saving the information about the computer in R2H format. The information file should be moved to the source computer.

Step 2. Detach software protection key

Run "T-FLEX Re-host license" utility or **Re-host license** command from the T-FLEX CAD on the source computer.

Select the Step 2. Detach software protection key item.

A dialog window will appear. Here you can select a key that should be detached.

Important! Make sure that you selected the **correct** key and transfer it to the correct computer. After pressing **Detach and save** button and selection of the R2H file from the target computer the license will be removed from your source computer.

	Licensing	×
	T·FLEX	
Software protection key	for re-hosting	
Select software key and save	it to a file, providing the file from target computer created on the previous s	tep.
	123456789123456789	
	Detach and Save	
View detailed information ab	out installed keys	
		Back

If you are sure that everything is selected correctly, press the **Detach and save** button.

Then you need to select the R2H file, received from the target computer in the first step.

Save the file in H2R format. The file should be activated on the target computer.

Step 3. Activate Re-hosted protection software key

Run "T-FLEX Re-host license 16" utility on the target computer.

Select **Step 3. Activate Re-hosted protection software key**. Select the file in the H2R format in the appeared window.

Activation will take some time, usually not more than a minute. After activation, you will receive a message.



If you receive an error message do not attempt to activate the key again. Immediately contact technical support using <u>support@topsystems.ru</u> e-mail. Describe your problem in the letter and attach a screenshot of the error.

Support can also ask you to attach screenshots of «Sentinel Keys», «Features» and «Diagnostics» tabs from the <u>Sentinel Admin Control Center</u>.

To receive information from the Sentinel Admin Control Center go to <u>http://localhost:1947</u> or press **View detailed information about installed keys** In the **Licensing** dialog.

TRIAL VERSION

A thirty days trial period is available for T-FLEX CAD.

To start trial usage you should select **Start trial usage** in the **Licensing** dialog.

Trial usage is available for one computer only once.
E Licensing
T.FLEX
License not found
Program requires software or hardware protection key for its operation. Protection key provides access to all program features and controls expiration dates of maintenance and technical support. Select one of the options to continue
Retry hardware dongle search
If you have hardware key, plug it into available USB port and wait for the start of its operation (LED will light). Make sure that the key driver is installed. If you use network key, make sure your computer is connected to the local network and search for the key availability again.
Activate new software key / Update existing hardware or software key.
Collect and send information about PC and available keys. Activate license using received file.
Start trial usage Program allows a 30-day trial period without activation that begins after the first start. If necessary, you can contact our sales representative with request to extend the trial period.
For more information about license activation or in case of technical problems, please contact your system administrator or sales representative. Please contact us or your local reseller to purchase commercial license.
View detailed information about installed keys
Cancel

The following dialog will be displayed when you run T-FLEX CAD during the trial period. It contains information about the remaining period of trial usage. Links for purchasing and activation of the full license are also displayed here.



You should press **Continue trial usage** button to use T-FLEX CAD during the trial period. To <u>activate a new key</u> press **Activate**.

INFORMATION ABOUT SENTINEL ADMIN CONTROL CENTER

Use <u>http://localhost:1947</u> link or press View detailed information about installed keys in the Licensing dialog to open the "Sentinel Admin Control Center" manager.

"Sentinel Admin Control Center" manager opens in a browser window. You do not need an internet connection to use it. The manager works locally.

You can change the language in "Sentinel Admin Control Center" manager. For this purpose press **More** Languages... button and select a language.

SafeNet Sentinel Admin Control Center

ucts ires		Language	Installed Version	Available Version	Action
ons te/Attach	•2	Chinese (Simplified)	-	8.1	Install
		French	-	8.1	Install
ss Log ouration	-	German	-	8.1	Install
nostics		Italian	-	8.1	Install
	٠	Japanese	-	8.1	Install
		Russian	-	8.1	Install
	6	Spanish	-	8.1	Install

All information about the manager can be found on the "Help" tab. For example, information about network licenses distribution between computers-clients can be found there.